



Affittanze Turistiche  
Compravendite Immobiliari



**agenzia Rossi**

di WALTER PEZZON

## GENERAL RULES

**MINIMUM RENT:** one week from Saturday to Saturday.

**RESERVATION:** a deposit of 30% of the total amount must be sent by draft or telegraph money order within 10 days. After this deadline the reservation will be cancelled. **If the guest wants or must give up the reservation, he should send by mail a communication within 30 days from the fixed date of arrival.** The deposit less 10% will be returned. Beyond this delay nothing will be returned. The Agenzia Rossi intends to request for payment of the reserved period if the lodging cannot be rented again.

**ADDITIONAL COSTS:** **Tourist tax:** € 7,00 for person only one time; Children until 12 years are free. **Endcleaning: for the apartments with 1 bedroom € 85,00; apartments with 2 bedrooms € 100,00; for the houses with 2 bedrooms € 110,00 and 3 bedrooms € 120,00 supplement for pets € 25,00, advise when booking. Surplus beds, cradles and bed linen: € 20,00 for week, towels € 10,00 for week and for person;**

**UTILITIES INCLUDED IN PRICE:** **V.A.T.** only for commission. Gas, water, electricity, dishes and furniture number of beds needed, parking for one car only.

**DOWNPAYMENT:** **€ 100,00** per lodging will be returned at the departure. Cost of damages must be paid. If departure takes place when office is closed the refund will be sent without delivery costs.

**SETTLEMENT:** **upon arrival with the consignment of the keys.** If the apartment is not occupied or the settlement paid within 24 hours of the arrival date, the lodging will be considered free and at agency's disposal. We accept credit card (VISA - MASTERCARD).

**COMPLAINTS:** the agency Rossi does not consider any claims if the guest, who has reserved, does not find the arrangements satisfactory upon arrival. **Complaints can eventually be accepted within 24 hours after arrival.** The agency is not responsible for damage to person or things, due to accidents, theft, losses, delays or so.

**ARRIVAL: from 5.00 p.m. to 8.00 p.m.**

**DEPARTURE: from 8.30 a. m. to 10.00 a. m.**

**NUMBER OF GUESTS:** must be kept no more than the number foreseen for each type of lodging (children included) The Agency reserves the right to control the number of guests.

**DEPARTURES IN ADVANCE:** No refunds.

**DON'T FORGET:** bed sheets, pillow-case, towels, table cloths and iron. **Families with babies must bring oilcloth for the mattress.**

**SPORTS FACILITIES:** swimming pool and tennis court are open from 15<sup>th</sup> June to 15<sup>th</sup> September depending on the weather. You will find in Duna Verde by PALM BEACH a swimming pool, solarium, tennis court, play ground for children, restaurant and pizzeria.

**BEACH SERVICES:** not included, for the reservation please contact the beach kiosk.

**OFFICE HOURS:** October – March 09:00 – 12:30 / 15:00 – 19:00 (Monday afternoon and Tuesday closed.) April – September 09:00 – 12:30 / 16:00 – 20:00 (Each day is open.)

Prices could be changed.

These rules belong to the reservation's letter.

For any further information, please contact us

Best regards  
AGENZIA ROSSI